

I Care for Your Safety and Comfort-Am I Doing Timely Pain Re-assessment

Saleena Sawdha, MSN, RN, MHA, ONC, CNML

BACKGROUND

Timely pain reassessment, and addressing it timely can

- Improve patient comfort, safety and satisfaction.
 - Patient compliance and participation in treatment plan
 - Improve patient outcomes, early recovery and healing
 - Reduced length of stay
- 4North unit in UMC in May 2020 had a pain reassessment score of only 72%. The unit leadership and staff perceived the need to improve the compliance

PURPOSE

Improve the pain reassessment unit compliance score >90% every month from July 2020 onwards.

METHODS

PDSA MODEL is followed

- Plan** - Phase 1- May 2020
Problem identification, gap analysis.
- Do** - Phase 2- June 2020.
Education and feedback .
- Study** - Phase 3- August 2020
Monitor the progress and feedback to the staff
- Act** - Phase 4- September 2020 – Monitor the progress , feedback and celebration.

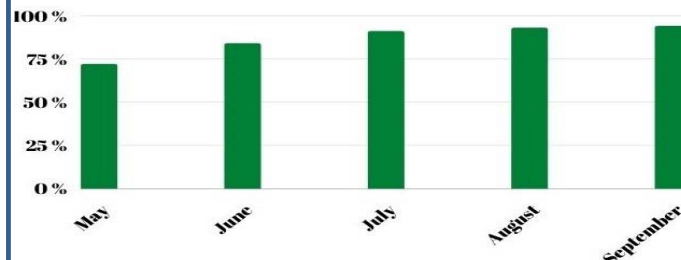
STRATEGY AND IMPLEMENTATION

In May 2020 4 North unit leadership and the staff perceived the need to improve the pain reassessment score >90% every month .

The following steps were implemented

1. Clinical manager met with the clinical nurse specialist in training, discussed the problem and some possible solutions.
2. Clinical manager had 1:1 meeting with the staff, identified educational gaps and provided education .
3. Clinical manager provided coaching to the charge nurses to continue chart auditing every shift and provide coaching and timely correction for the staff .
4. Biweekly staff compliance report is reviewed , identified the staff with compliance issues and provided timely correction .
5. Posted monthly compliance of the unit , name of the staff who have >90% score .
6. Selected monthly raffle winner who scored >95% score and celebrating every month as a motivation .

4NORTH PAIN RE-ASSESSMENT SCORE May TO SEPTEMBER 2020



RESULTS

4North unit pain reassessment compliance from May 2020 to September 2020

- May - 72%
- June - 84%
- July - 91%
- August - 93%
- September - 94%

The education and encouragement of the staff improved the compliance from 72% to >90% monthly .

CONCLUSIONS

The project achieved the objectives to a greater extent . The projects relevance can be tested in different settings to evaluate the accuracy of the outcomes .

REFERENCES

Available upon request

